Louisiana Association of Self Insured Employers

Post Office Box 4151
Baton Rouge, LA 70821-4151
Tel: (225) 338-0705 or (800) 277-8362
Fax: (225) 383-6414

2010 Certified Workers' Compensation

Louisiana Association of Self Insured Employers

CWCP Program
Four Comprehensive Seminars:

- *Module I—Principles of Workers' Compensation and Emerging Issues*
- *Module II—Workers' Compensation Case Management*
- *Module III—Workers' Compensation Medical*
- *Module IV—Workers' Compensation Loss Prevention and Safety Management*

Certified Workers' Compensation Professional Program

Who Should Attend?

Professionals from all areas of the workers' compensation industry such as, claims handlers, attorneys, physicians, rehabilitation counselors, nurses, and therapists will benefit from this program. It is recommended for people employed by individual employers both insured and self-insured, group self insurance funds, insurance companies, third-party administrators, agents, brokers and state agencies. All workers' compensation professionals will benefit from this comprehensive program by gaining the specialized knowledge and skills required in this field. Attendees should have experience in some area of workers' compensation.

Designation

The Certified Workers' Compensation Professional Program is offered in four modules taught by knowledgeable instructors who are leaders in the field of workers' compensation. Individuals who successfully complete all four modules within a two year period, take part in discussions and exercises, and pass a series of examinations are recognized as Certified Workers' Compensation Professionals. These individuals receive a beautiful CWCP Certificate and are entitled to use the CWCP designation .

Additional Seminar Benefits

- Designed to allow participants to select and receive comprehensive training in a single area of interest should they desire. Upon successful completion of each seminar module, participants will receive a Certificate of Module Completion.
- Take single modules or all four modules of the CWCP program in

SEMINAR FEES	• LASIE Member Rate—$250/Person/Module Non-Member Fee—$375/Person/Module • Payment is due by seminar date. • Overnight accommodations and meals are not included in the seminar fee. • Make checks payable to LA Association of Self Insured Employers or LASIE. • LASIE Federal ID No.: 72-1185746
CANCELLATION POLICY	• 2 week prior to seminar: full refund. • Less than 2 weeks: $150 cancellation fee. • Failure to attend without canceling: no refund.
MAIL REGISTRATION & CHECK TO	• LASIE PO Box 4151, Baton Rouge, LA 70821-4151.

The CWCP course has received continuing education credit approval from the LA Department of Insurance and the LA State Bar Association. • Do you require CE credit? _____ Yes _____ No
• What type of CE credit do you need or what is the name of your licensing body? _____

Name

Company Name

Address

City/State/Zip

Phone Fax

E-Mail Address

Method of Payment Total Amount Due: _____

☐ Payment Enclosed ☐ Will Mail Payment

☐ Bill My Company ☐ Will Pay at Seminar

Signature

PROGRAM ENROLLMENT

Participants are allowed to take individual modules or all four modules during each of the sessions offered. All of the CWCP classes will be held at The Bankers Center located at 5555 Bankers Avenue in Baton Rouge, LA. Registration will begin each day at 8:30 am with classes starting promptly at 9:00 am and ending at 5:00 pm. Attendees must remain in class for the duration of instruction each day to receive credit. Lunch is on your own approximately from 11:30 am—12:30 pm each seminar day. Coffee, soft drinks and snacks will be provided throughout the day.

SESSION ONE

Please check below which modules you plan to attend:

☐ **Module I**
Principles of Workers' Compensation

Monday, March 1, 2010
9:00 am—5:00 pm

☐ **Module II**
Workers' Compensation Case Management

Tuesday & Wednesday
March 2 & 3, 2010
9:00 am—5:00 pm

☐ **Module III**
Workers' Compensation Medical

Thursday, March 4, 2010
9:00 am—5:00 pm

☐ **Module IV**
Workers' Compensation
Part One—Loss Prevention
Part Two—Safety Management

Friday, March 5, 2010
9:00 am—5:00 pm

SESSION TWO

Single Modules Offered Over An Extended Period

☐ **Module I**
Principles of Workers' Compensation

TBA

☐ **Module II**
Workers' Compensation Case Management

TBA

☐ **Module III**
Workers' Compensation Medical

TBA

☐ **Module IV**
Workers' Compensation
Part One—Loss Prevention
Part Two—Safety Management

TBA

Map to The Bankers Center—page 13

Seminar Information

Program Consists of Four Modules

Module I—Principles of Workers' Compensation — 1 day presentation
Module II—Workers' Compensation Case Management — 2 day presentation
Module III—Workers' Compensation Medical — 1 day presentation
Module IV—Workers' Compensation Loss Prevention & Safety Management — 1 day presentation

Fees (there will be a fee increase in 2009)

Fee per person per module:

LASIE Members:	$250 ea.
Non-Members:	$375 ea.

The fee includes comprehensive take home reference materials. Overnight accommodations and meals are not included in the seminar fee. Fees are due prior to seminar attendance.

Evaluation (Exams)

To evaluate their knowledge and proficiency, attendees are required to take examinations. The take-home exams are due one week after the seminar class. Applicants will also be evaluated on their participation during seminar exercises. A Certificate of Module Completion will be given to participants successfully completing each seminar module. Certification is only given to those who attend all four module programs within a two year period and pass all examinations. Individuals will be notified by letter 4-6 weeks after the final seminar and will receive a Certified Workers' Compensation Certificate.

Seminar Setting

Class attendance is limited to allow participants an opportunity to exchange information with other participants as well as with the instructor. When necessary, attendees will form groups to work on exercises and discuss issues. Courses are designed to allow time for individuals to ask questions and get answers.

Re-certification

Initial certification is for a two-year period. Continuing certification after that requires evidence of continuing education in workers' compensation related field.

Please Note

Dress is business casual.
No video or audio recordings will be allowed.
Overnight accommodations are not included in the seminar fee.
Lunch is on your own 11:30 am-12:30 pm each day.
Seminar fees are due prior to attendance.
You must remain in class for the duration of instruction to receive credit.

2010 Program Schedule

Participants are allowed to take individual modules or all four modules during each of the sessions offered. All CWCP classes will be held at The Bankers Center located at 5555 Bankers Avenue in Baton Rouge, LA *(see p. 13 for map)*. Registration will begin each day at 8:30 am with classes starting promptly at 9:00 am and ending at 5:00 pm. Attendees must remain in class for the duration each day to receive credit. Lunch is on your own 11:30 am—12:30 pm each seminar day. Coffee, soft drinks and snacks will be provided throughout the day.

Session One

Take individual modules or the complete program

Module I	Principles of Workers' Compensation	Monday March 1, 2010
Module II	Workers' Compensation Case Management	Tuesday & Wednesday March 2 & 3, 2010
Module III	Workers' Compensation Medical	Thursday March 4, 2010
Module IV	Workers' Compensation Loss Prevention & Safety Management	Friday March 5, 2010

Session Two

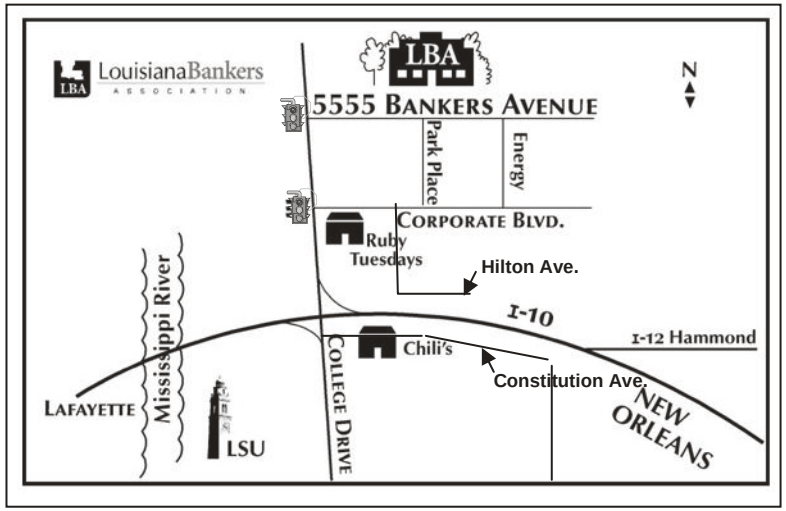
Modules offered over an extended period

Module I	Principles of Workers' Compensation	TBA
Module II	Workers' Compensation Case Management	TBA
Module III	Workers' Compensation Medical	TBA
Module IV	Workers' Compensation Loss Prevention & Safety Management	TBA

The Bankers Center

5555 Bankers Avenue—Baton Rouge, Louisiana

The Bankers Center is a state of the art training facility conveniently located to hotels, restaurants, banks, shopping and entertainment. From I-10 take the College Drive exit-North to Bankers Avenue (first traffic signal after Corporate Blvd). Turn right onto Bankers Avenue (next to Waffle House). The center is at the top of the hill on the left. Entrance and parking for the training center is located at the back of the building with overflow parking located across the street.



Hotels located within the immediate vicinity of the Bankers Center in Baton Rouge

Baton Rouge Marriott
5500 Hilton Avenue
225/924-5000

Chase Suites by Woodfin
5522 Corporate Boulevard
225/927-5630

★ Holiday Inn Express
4924 Constitution Avenue
225/930-0600

★ Embassy Suites
4914 Constitution Avenue
225/924-6566

Best Western Richmond Suites
5668 Hilton Avenue
225/924-6500

Homewood Suites Hotel
5860 Corporate Boulevard
225/927-1700

★ Holiday Inn Select
4728 Constitution Avenue
225/925-2244

★ *indicates hotels located on the opposite side of I-10 from The Bankers Center.*

Since the fall of 2003 when the program began, over 500 individuals representing numerous companies have successfully completed the program to become Certified Workers' Compensation Professionals:

Acadiana Bottling Company
Advanced Rehab Services, Inc.
American Electric Power
Apple Adjusters, Inc.
Ark-La-Miss Case Management
Arthur J. Gallagher of LA, Inc.
Attenta, Inc.
Barber Brothers Contracting Co.
Benfield Inc.
Block and Associates Ltd.
Boomtown Casino/Pinnacle Entertainment, Inc.
BOSC, Inc.
Boyd Gaming Corporation
Bradley J. Gadel, APLC
BREC
Brookshire Brothers, Ltd.
Brookshire Grocery Co.
BRPT/Lake Rehab Centers
Bryan, Strange, Smith Insurance Agency, Inc.
Caddo Parish School Board
Calcasieu Parish Police Jury/Office of Risk Mgmt.
Cambridge/United Rentals
Casino Rouge
CCMSI
CHRISTUS Health
City of Lake Charles
City of Natchitoches
Claims Administrative Services
Cleco Corporation
Compcare Management LLC
Concentra Health Services
Concentra Integrated Services, Inc.
Cunningham Lindsey
Delta Downs Racetrack Casino Hotel
Dominion Exploration & Production, Inc.
East Jefferson General Hospital
East Jordan Iron Works, Inc.
Employers Risk Management Services LLC
Entergy Corporation
Exxon Mobile
F. A. Richard & Associates
Frank Gates Service Company
Gallagher Bassett
General Health System
General Motors
Gisclair & Associates
Glenwood Regional Medical Center
Gold, Weems, Bruser, Sues & Rundell
Gulf South Risk Services
Harrah's Entertainment Inc.
Health Connections
Home Builders SIF
Hoover & Tierney
Horseshoe Casino & Hotel
HSLI & The BenchMark Agency
Hunt Forest Products, Inc.
Intracorp
Investigative Excellence, LLC
IP Casino Resort Spa
Johnson Controls, Inc.
Juge, Napolitano, Guilbeau, Ruli & Frieman
LA Commerce & Trade Association
LA Dept. of Labor
LA Dept. of Justice/Ass't. Attorney General
LA Loggers Self-Insured Fund
LA Restaurant Association SIF
LA Safety Association of Timbermen SIF
Lafayette Consolidated Government
Lafourche Parish Government
LASIE
Latter & Blum Property Mgmt., Inc.
Lewy Physical Therapy
Libbey Glass, Inc.
LUBA Workers' Comp
LWCC
Marriott Claims Services
Med-Comp USA
Mor-Tem Risk Management
MSUSA
Natchitoches Parish School Board
National Loss Control Management
New Offshore, Inc.
Newpark Drilling Fluids, LLC
NHE Managers of the South
North Oaks Medical Center
NurseWorxs, Inc.
Office of Risk Management - State of Louisiana
Ollie Steele Burden Manor
OLOL Regional Medical Center
Onebane Law Firm
Ostendorf, Tate, Barnett & Wells
Our Lady of Lourdes Regional Medical Center
Parish of Caddo
Performance Physical Therapy
Physicians' Choice Physical Therapy, Inc.
Piccadilly Cafeterias, Inc.
Plaquemine Parish School Board
Professional Healthcare Services, Inc.
Professional Risk Management Services
Promise Specialty Hospital of Shreveport
Reimbursement Consultants, Inc.
Risk Management Resources
Risk Management Services, LLC
RiskSAVER Solutions LLC
Robbins Medical Management, Inc.
Rouse Enterprises, LLC
Roy O. Martin Lumber Company
RPC Incorporated
Rubicon, LLC
SAIA Motor Freight Line Inc.
Sewerage & Water Board
Slidell Memorial Hospital
Southern Holdings, LLC
Southern Physical Rehab Network
St. Elizabeth Hospital
St. Francis Medical Center
St. John - Henthorne FON
St. John's Rehabilitation Hospital
Summit Consulting Inc.
Summit Consulting, Inc. of LA
Superior Rehabilitation
Taggart Morton, LLC
Tembec USA LLC
Terrebonne Parish Consolidated Gov't. Risk Mgmt.
The Frank Gates Service Company
The Gray Insurance Co.
The Shaw Group Inc.
The Vital Health Care Group
The Wallis Group
The Worley Company
Tri-State Physical Therapy
Tulane Univ. Office of Environmental Health/Safety
Tyson Foods
WellnessWorks

The Program

Module I

Principles of Workers' Compensation & Emerging Issues

Module I of the program briefly reviews the history of Workers' Compensation and touches upon other disability/remedy statutes available to employees. It includes the basic principals of workers' compensation laws. This one day session also looks at a standard workers' compensation policy, explains its components and discusses how premiums are determined. Various types of insurance policies are explained along with common terminology used in the industry.

- History of the Workers' Compensation Law
- Other Disability / Remedy Statutes
- Exclusive Remedy
- Course and Scope
- Coverage A—Workers' Compensation
- Coverage B—Employers' Liability
- Standard Policy Components
  - Named Insured
  - Statutory Provisions
  - Duty to Defend
  - Declarations Page
- Premium Calculations
- Types of Insurance Policies
- State Funds
- Common Terminology
- Loss Data—Elements and Terminology
- Second Injury Fund
- Actuarial and Financial Implications
- Reporting Requirements

Module II

Workers' Compensation Case Management

The course materials and lectures will cover the depth and width of Louisiana's Workers' Compensation Act and will focus on not only the statutory law and court interpretation, but will also deal with the practical application and consequences of the law with an eye toward responsible case management and cost containment. Coverage, various benefit exposures, medical and vocational rehabilitation issues, penalties and attorney's fees, affirmative defenses and subrogation are some of the topics fully discussed in this section of the LASIE certification program. Two days of instruction will provide an extremely comprehensive treatment of case management, a full discussion of the applicable law, and a wealth of information regarding the nuts and bolts of the workers' compensation system. Module II, a full two-day comprehensive presentation, is a must for any claims manager, adjuster or other workers' compensation professional seeking a full understanding of compensation law and claims handling.

- Initial Post-Accident Considerations
- Covered Individuals
- Accidents
- Occupational Disease Claims
- Course and Scope
- Indemnity Benefits Exposures
- Death Benefits
- Medical Exposure Management
- Vocational Rehabilitation and Return to Work
- Penalties
- Affirmative Defenses
- Offsets and Credits
- Second Injury Fund
- Subrogation
- Prescription
- Disputed Claims Process
- Related Exposures

ancillary support managers. He has been at JALH since June 2009. Prior to this position Mr. Simpson served as Vice President of Risk Management with Hospital Services of Louisiana, Inc., (HSLI). He served in this position for 14 years. He has achieved ***six (6) professional certification designations*** in the field of healthcare risk management, patient safety and employee safety. They are: Certified Hazard Control Manager, (**CHCM**), Certified Healthcare Safety Professional, (**CHSP**), Certified Workers' Compensation Professional (**CWCP)**, Certified Patient Safety Officer (**CPSO**) Certified Professional in Healthcare Risk Management (**CPHRM**), and Fellow of the American Society for Healthcare Risk Management (**FASHRM**). Mr. Simpson is a U.S. Department of Labor Accredited Instructor of OSHA Compliance. Mr. Simpson holds a Bachelor's degree in Business Administration from Southeastern Louisiana University in Hammond, Louisiana. In 2003, he authored and continues to serve as Course Instructor of Module IV to the Louisiana Association of Self-Insured Employer's (LASIE) Certified Workers' Compensation Professional Program. Mr. Simpson is a member of the American Society for Healthcare Risk Management, (ASHRM), and American Society of Safety Engineers, (ASSE). On a local level he is a Founding Member, Board Member and is now serving as the 2008 and 2009 President for the Louisiana Society for Healthcare Risk Management, (LASHRM). He is also a local member of the American Society of Safety Engineers, Greater Baton Rouge Chapter.

ments. He entered the insurance industry in 1977 and has worked in Marketing, Underwriting and Management with Southern Insurance Service and the American International Companies before joining RCI. Mr. Knoepfler is a member of LASIE's Advisory Board and serves as Co-Chairman of the Kids' Chance scholarship program in Louisiana.

Michael Morris

Michael Morris, CWCP, is the CEO/Administrator of the Louisiana Homebuilders Self Insurers Fund. He is a Past President and has served on the Board of Directors for the Louisiana Association of Self Insured Employers (LASIE). He serves on many workers' compensation and self insurance related committees such as the LABI Workers' Compensation Steering Committee and Workers' Compensation Task Force. He has been instrumental in drafting and lobbying legislation for the Workers' Compensation industry. Mr. Morris is a member of the Louisiana Bar Association.

Mark Riley

Mark Riley is a partner in the Onebane Law Firm and has been a member of the firm since 1980. He is Onebane's expert in workers' compensation issues and focuses his practice exclusively on workers' compensation. Mr. Riley has been recognized by the Louisiana Association of Self Insured Employers as a Certified Workers' Compensation Professional. He has successfully represented management in the workers' compensation arena since 1983. He has lectured on workers' compensation for the Louisiana State Bar Association, the University of Louisiana at Lafayette, Loyola University, and before numerous business and professional groups including the National Business Institute, Lorman Enterprises, PRIMA, LABI, LASIE, and numerous claims organizations and private companies. Born in Lafayette, Louisiana, Mr. Riley was admitted to the bar in 1980. He received his B.A. and J.D. from Louisiana State University, Phi Delta Phi, Order of the Coif. Mr. Riley is a member of the Lafayette Parish, Louisiana State, and American Bar Associations (member, Workers' Compensation Committee). He is also a member of the Louisiana Association of Defense Counsel and Defense Research Institute.

Richard L. Seelman

Richard L. Seelman, (Member) born Olney, Illinois, July 25, 1958; admitted to bar, 1983, Illinois; 1985, Alabama and U.S. District Court, Southern District of Alabama; 1986, Louisiana; 1987, U.S. Court of Appeals, Eleventh Circuit; 1990, U.S. District Court, Eastern District of Louisiana and U.S. Court of Appeals, Fifth Circuit; 1993, U.S. District Court, Middle District of Louisiana; 2000, U.S. District Court, Western District of Louisiana and U.S. Supreme Court; 2001, U.S. District Court, Middle District of Alabama. Education: Yale University (B.A., 1980); Marshall-Wythe School of Law, College of William and Mary (J.D., 1983); Tulane University (LL.M., Admiralty, 1984). Phi Alpha Delta. Member: Illinois State and Louisiana State Bar Associations; Alabama State Bar; Louisiana Association of Defense Counsel. Practice Areas: Admiralty and Maritime Law; Workers Compensation; Casualty Insurance; Insurance Defense.

Keith J. Simpson

Mr. Simpson is the Chief Operating Officer at Jennings American Legion Hospital in Jennings Louisiana. He is charged with insuring efficient operation within the hospital, as well as, supervising ten (10) clinical and

Module III

Workers' Compensation Medical

This comprehensive one day medical section covers basic principles of medical injuries commonly seen in Worker's Compensation. The section is designed to teach how to review and understand medical reports, both in terms of type and severity of problems. It covers many of the standard treatment options available to various medical problems.

- Providers
  - Type of Providers
  - Specialties—American Board of Medical Specialties
  - Board Certification
- Common Medical Terms
- Diagnostic Test
  - MRI
  - CT Scans
  - Anthrography
  - Electrical
- Common Disorders
- Skull / Brain
  - Closed Head Trauma
- Spinal Column
  - Treatment of Acute Low Back Pain
  - Anatomy
  - Indications for Surgery
  - Instability
  - Cervical Pain
- Major Joints
  - Shoulder Rotator Cuff
  - Wrist
    - Carpal Tunnel Syndrome
  - Knee
    - Pain (Meniscus)
    - Instability (Ligaments)
    - Degenerative Changes
- Complex Regional Pain Syndrome (RSD)
  - Principles
  - Outcomes

Module IV

Workers' Compensation Loss Prevention & Safety Management

This one day module presentation provides attendees with a comprehensive two-part process to preventing workers' compensation losses and implementing a safety management program to reduce the likelihood of injury and/or illness on the job.

Part One—Loss Prevention

Ten basic elements to aid employers in the prevention of job related injuries and/or illnesses.

- Hiring Qualified Employees
- Management of Claims
- Quick Post-Injury Response
- Prompt Return-to-Work
- Proper Documentation
- Coordination of Medical Care
- Medical Provider Cost
- Insurance & TPA Company Relations
- Employer Safety Goals
- Performance Goals

Part Two—Safety Management Program

Ten elements required for employers to reach full safety compliance under Louisiana workers' compensation revised statutes.

- Safety Management
- Accountability and Responsibility for Safety
- Safety Inspections and Hazard Assessments
- Reporting and Investigation of Incidents, Accidents and Near-Misses
- Safety Meetings & Related Committees
- Safety Rules and Acceptable Safe Work Practices
- Safety Education: Line, Supervisory and Administrative Employees
- Recordkeeping and Information Management Systems
- Training
- Emergency Preparedness

The session ends with discussions on the following two topics:

- Ergonomics
- Developing A Safety Program

Seminar Instructors

Wayne J. Fontana

Wayne J. Fontana, CWCP, has served as legal consultant to Governors Treen, Roemer and Foster; and, for two decades, has drafted numerous legislative bills, testified before the Louisiana legislature on behalf of business interests and the aforementioned governors, and lobbied and helped pass all major workers' compensation reforms since 1983. He has served on the Advisory Council for the Office of Workers' Compensation and is a member of the LASIE Advisory Council. He is also very involved with the State Chamber, the Louisiana Association of Business and Industry, serving on its Board of Directors and Executive Committee and chairing numerous committees, councils and task forces devoted to workers' compensation and tort reform.

Stephen W. Glusman

Stephen W. Glusman, CWCP, is the managing member of Glusman, Broyles & Glusman, LLC. He is a 1973 graduate of the University of Tennessee with a B.S. in Accounting and a 1976 graduate of the Louisiana State University Law Center. His practice includes the areas of workers' compensation, tort and products liability, toxic exposure, environmental and commercial litigation, as well as, business and commercial transactions. Mr. Glusman serves on the Advisory Council of the Louisiana Association of Self Insured Employers and is chairman of its legislative committee. He has been active in lobbying for employers' interests on workers' compensation issues and been involved in drafting and reviewing legislation on such matters. He has also lectured extensively concerning workers' compensation issues.

Dr. Richard Hebert

Richard Hebert, M.D., CWCP, graduated from Louisiana State University School of Medicine in New Orleans. After a general practice residency at Charity Hospital in New Orleans and Lafayette, he joined the U.S. Army in internal medicine at the William Beaumont Army Medical Center in El Paso, Texas. In 1977, he became a co-founder of the Pulmonary Disease Clinic in Baton Rouge, Louisiana. As the Medical Consultant for LUBA Workers' Comp, Dr. Hebert ensures injured workers receive the proper treatments, so the have the best opportunity to recover and return to work. He is also responsible for reviewing medical treatment and charges from hospitals and physicians.

Gary Knoepfler

Garner J. "Gary" Knoepfler, Jr., CPCU, CWCP, is the Louisiana Branch Supervisor of Reimbursement Consultants, Inc. (RCI) – a firm founded in South Carolina in 1981 which specializes in identifying and perfecting Second Injury Fund claims for insured and self-insured employers. Mr. Knoepfler was hired by RCI in 1990 to open an office in Louisiana. Since then, his office has handled thousands of Second Injury Fund claims and has recovered in excess of $100,000,000 in reimburse-