

# 18th Annual Meeting & Workers' Compensation Conference

## November 4-6, 2009

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CASINO RESORT  
Lake Charles, LA

### CONFERENCE AGENDA

#### Wednesday, November 4

- 9:00—Noon SIF Trustee Workshop (\$100)  
This 3-hr. workshop focuses on the core knowledge essential to SIF Trustees. Hear experts discuss current topics that affect the successful operation of all group funds.
- 10:00 am Ethics MCLE (\$50)
- 11:00am Professionalism MCLE (\$50)
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- 11:00 am **Registration Desk and Exhibit Hall Open**
- 1:15—1:30 pm **President's Welcome** presented by Trish Comiskey of LA Restaurant Association SIF, 2009 LASIE President.
- 1:30—2:30 pm **THE NATIONAL ECONOMY AND HOW IT AFFECTS WORKERS' COMPENSATION IN LOUISIANA — "The Future is Not What it Used to Be"** Mark Wilhelm of Safety National will discuss how current economic factors are affecting premium rates and how Louisiana ranks in comparison to other states.
- 2:30—3:00 pm Networking/Refreshment Break
- 3:00—4:00 pm **LOUISIANA JUDICIAL PANEL— PANEL DISCUSSION OF WORKERS' COMPENSATION LAW — "How Come Your Dog Don't Bite Nobody But Me?"** Honorable John Grout, Jr., Workers' Compensation Judge—District 7; Honorable Sharon Morrow, Workers' Compensation Judge—District 4; Honorable J. Michael McDonald, Judge, First Circuit Court of Appeal; and Honorable Ulysses Gene Thibodeaux, Chief Judge, Third Circuit Court of Appeal will discuss and give you their insight on one of the most important areas of the comp system, the workers' compensation judicial process. Moderated by Steve Glusman of Glusman, Broyles and Glusman, LLC.
- 4:00—5:00 pm **A MODEL STATE WORKERS' COMP SYSTEM — "He's Got the Rhythm, and I've Got the Blues"** Alan McClain, CEO of Arkansas Workers' Compensation Commission will discuss the components of an effective workers' compensation act and efficient administrative system.
- Summary of Law
  - Administrative Procedures
  - How reform has reduced overall workers' compensation costs and improved RTW rates for injured employees
- 5:00 pm Business Adjourns
- 6:00—7:00 pm **"I'm Two Beers Away From a Beautiful Day"** - Welcome Reception
- 7:00—9:00 pm **"Ain't Going Down 'Til the Sun Comes Up"** - Wednesday Evening Social

## Agenda continued...

### Thursday, November 5

8:15—8:45 am Continental Breakfast in Exhibit Hall

8:45—9:00 am **Conference Welcome & Program Review** presented by Mike Parr, Harrah's New Orleans, 2009 LASIE Vice President and Conference Chair.

#### Round Up Time

9:00—10:00 am **MEDICARE SET ASIDES — WORKERS' COMP ISSUES — "I Saw the Light"** Lindsey Kittrell, Health Insurance Specialist, Center for Medicare & Medicaid Services, CMS Region VI will give an overview of workers' compensation set asides and answer questions from the audience.

10:00—10:30 am Networking/Refreshment Break

10:30—11:30 am **WORKERS' COMPENSATION REPEAT OFFENDERS — WHAT CAN YOU DO ABOUT THEM?** - "How Can I Miss You, If You Won't Go Away" Mark Riley of Onebane Law Firm, David Richard of F.A. Richard & Associates (FARA) and Dr. Doug Swift of East Jefferson General Hospital Occupational Medical Clinics will discuss strategies to identify and rein-in repeat offenders.

- Multiple Filings
- Indexing
- Regulating Benefits
- Pre-Injury Status

11:30—12:30 pm **THE BIGGEST MISTAKES EMPLOYERS MAKE — "I Liked You Better Before I Knew You So Well"** Skip Brectel of CCMSI, Wayne Fontana of Fontana and Seelman and Barbara Turner of Winn-Dixie Stores, Inc. will discuss the major mistakes employers make when handling claims and strategies to prevent those mistakes in the future.

- Paying Claims Themselves / Not Reporting Claims
- Post Accident Drug Screens
- Lack of Solid Hiring Practices
- Medical Questionnaire
- Failure to Recognize Good Settlement Options
- Lack of Understanding of Workers' Compensation Principles
- Firing Employees for Filing Claims

12:30—1:30 pm Conference Lunch

### Taking the Bull by the Horns—Implementation of RTW Programs—Creation of a Model Case

1:30—2:30 pm **ACCIDENT REPORTING — "Is This the Best I'm Gonna Feel"** Dan Sulzner of Midwest Employers Casualty Company, Jean Robert of Risk Management Services and Kathy Kiestler of PPG Industries will discuss the first step in the RTW process. How accident reporting is conducted is a critical first step for a successful RTW program.

- Accident Investigation
- Near Misses

2:30—3:30 pm **OUTCOME-BASED: MEDICAL CASE MANAGEMENT, KEEPING THE CASE MOVING FORWARD — "It Ain't Love, but It Ain't Bad"** Dr. Sandra Weitz of Comprehensive Pain Management, Cindy Gendron, RN of Younger and Associates and Dr. Alan Hinton will discuss coordinated medical treatment options that produce real world results.

3:30—4:00 pm Networking/Refreshment Break

4:00—5:00 pm **RETURN TO WORK — HOW TO SUCCESSFULLY INTEGRATE EMPLOYEES BACK INTO THE WORKPLACE — "My Shoes Keep Walking Back to You"** Glenn Guidry of Rehabilitation & Vocational Consultants, LLC, Dennis Stevens of Gibbens and Stevens and panel will discuss RTW restrictions, practical application of vocational rehabilitation and how good communication promotes successful integration back into the workforce.

5:00 pm Business Adjourns

6:00—7:00 pm **"Boot Scootin' Boogie"** - An aces-high reception followed by dinner on your own

### Friday, November 6

8:00—8:30 am Continental Breakfast in Exhibit Hall

8:30—9:45 am **OWCA DIRECTOR UPDATE — INTRODUCTION OF NEW MEDICAL SERVICES DIRECTOR — "If I Ain't Got It, You Don't Need It"** Director Broadwater and the new medical services director will discuss the progress made within the system and where we go from here.

- What is the charge?
- Plan of Action?

9:45—10:45 am **THE EFFECTIVE RELATIONSHIP BETWEEN UTILIZATION REVIEW AND EVIDENCE-BASED MEDICAL GUIDELINES — "I'm Still Missing You Baby, but My Aim is Getting Better"** Since we will soon have operational evidence-based medical guidelines in Louisiana, Cindy Doktor, RN of Novare, Troy Prevot, PA-C and Dr. Richard Hebert of LUBA Workers' Comp Corporation will discuss how we marry those guidelines and the utilization review process and how these two programs combined, in a coordinated fashion, will not only help to manage costs, but create a smoother delivery system.

10:45—11:00 am Mimosa Refreshment Break

11:00—11:30 am CWCP Presentation Ceremony

11:30 am—Noon Annual Membership Meeting and Election of 2010 LASIE Board of Directors immediately followed by LASIE Service Awards Presentation, Exhibitor's Prize Drawings and \$1,000 LASIE Grand Prize Drawing

*Reminder—you must be present to win exhibitor gifts and grand prize.*

**WORKERS'  
COMPENSATION**

**HOW  
DO YOU  
LIKE  
ME NOW**

