

## CONFERENCE SPEAKERS

**CHRIS BROADWATER** is Director of the Office of Workers' Compensation for the Louisiana Workforce Commission. Broadwater received a Bachelor of Arts degree in Sociology from Louisiana College in Pineville, a Master of Divinity from New Orleans Baptist Theological Seminary in New Orleans, a Juris Doctor and Bachelor of Civil Law from the Paul M. Hebert School of Law at Louisiana State University. After receiving his law degree from LSU, Broadwater practiced with the Baton Rouge defense firm of Forrester, Jordan & Dick prior to forming the Baton Rouge firm of Jordan & Broadwater where he practiced until his appointment as director.

**SHELDON F. "SKIP" BRECHTEL, JR.** was an honor graduate at Loyola University in 1972, he received his degree with a BBA in Accounting and a minor in Computer Science. As Executive Vice President of CCMSI, Skip is responsible for the account management of several large national accounts, such as Harrah's Entertainment, Penn National Gaming, LEMIC Insurance, SET SEG (Michigan School Board Program), Louisiana Police Jury Association (PGRMA), Jefferson Parish School Board, and Jefferson Parish Property & Casualty Program. He also heads the company's Gaming and Hospitality Practice Group. He works closely with staff and customers to insure clients receive proactive risk and claims management results. Additionally, Skip is Chairman of CCMSI's Information Technology Committee. In this capacity, he oversees the development and maintenance of company software, reporting and data extract issues and client Internet Interface and analysis products. Lastly, Skip has spoken on numerous self-insurance topics for the Self-Insurance Institute of America (SIIA), the National RIMS Conference and the Louisiana Association of Self-Insured Employers (LASIE). He has also been actively involved and held positions in various risk management associations and civic and charitable organizations, including the Louisiana Association of Self-Insured Employers (LASIE), the Self-Insurance Institute of America (SIIA), The University of Mississippi Risk Management Advisory Council, the Kingsley House Foundation, Zurich Classic of New Orleans and Christian Brothers Foundation. He was appointed to the Advisory Board of the Louisiana Association of Self Insured Employers from 1998 - 2005 and was named their Member of the Year in 2001.

**CINDY DOKTOR, RN** is currently the Director of Medical Management with Novare, L.L.C. She has nearly 15 years of experience in the field of nursing and has been active in the workers' compensation industry since 1999. She has received specialty training and certification in applying data-driven medicine to the complexities of workers' compensation issues in the form of the Data-Driven Daubert Defendable Care Code (D4C2) course, developed and instructed by Stanley J. Bigos, MD, Professor of Orthopedics and Environmental Health at the University of Washington School of Medicine, which focuses on data-driven medical care, predictable medical outcomes and defendable medical decisions. Past experience includes Utilization Review Branch Manager with Genex Services and Medical/Compliance Manager for Wal-Mart, where she was responsible for medical management, state compliance and the implementation of an evidence-based claim management model which returned multi-million dollar savings. Cindy served as the Director of Medical Management for OccMD Group from 2004-2006, providing implementation of and oversight for medical management of Texas non-subscriber occupational injury benefit plans. Additionally, Cindy served as a member of the Texas Workers' Compensation Commission Return to Work Committee in 2001. Cindy is a graduate of Western Kentucky University where she received a degree in Nursing.

**WAYNE FONTANA, CWCP**, (Partner) has served as legal consultant to Governors Treen, Roemer and Foster, and for two decades, has drafted numerous legislative bills, testified before the Louisiana legislature on behalf of business interests and the aforementioned governors, and lobbied and helped pass all major workers' compensation reforms since 1983. Through gubernatorial appointment, he has served on the advisory council for the Office of Workers' Compensation. He is general counsel for LASIE and he is a founder and member of the board of directors of Citizens Against Lawsuit Abuse. Mr. Fontana has served the New Orleans Regional Chamber of Commerce as its vice chairman, as chairman of its legislative committee and public policy committee and as a member of its board of directors and executive cabinet. He is also very involved with the state chamber, the Louisiana Association of Business and Industry, serving on its board of directors and executive committee and chairing numerous committees, councils and task forces devoted to workers' compensation and tort reform. On liability and workers' compensation matters, Mr. Fontana serves as one of the chief spokespersons for the business community, appearing frequently on television and radio, in the print media and as a seminar speaker.

**CYNTHIA GENDRON, RN** is a Registered Nurse and Certified Case Manager with Younger & Associates since 1995. She received her nursing education at Charity School of Nursing in New Orleans. She obtained a Bachelor's degree in Science from the University of St. Francis in Joliet, Illinois. Ms. Gendron is currently working as a Medical Case Manager, providing case management services to injured individuals. These services include working in a collaborative effort with employers, insurance providers and the treating physicians to coordinate and manage prescribed medical services in a cost effective manner with an outcome based goal of obtaining full recovery and return to work status. Ms. Gendron's nursing experience includes acute Medical-Surgical Care, Telemetry, Orthopedics Rehabilitation, Surgical ICU, Emergency Room Care, Mental Health, and Charge Nurse of a Skilled Nursing Facility. Ms. Gendron is a member of the American Nurses Association and Case Management Society of America. Her membership in PHI Theta Kappa Society, an international scholastic order, emphasizes her enthusiasm and dedication to quality care in order to achieve an optimum outcome.

**STEPHEN W. GLUSMAN, CWCP**, is the managing member of Glusman, Broyles & Glusman, LLC. He is a 1973 graduate of the University of Tennessee with a B.S. in Accounting and a 1976 graduate of the Louisiana State University Law Center. His practice includes the areas of workers' compensation, tort and products liability, toxic exposure, environmental and commercial litigation, as well as, business and commercial transactions. Mr. Glusman serves on the Advisory Council of the Louisiana Association of Self Insured Employers and is chairman of its legislative committee. He has been active in lobbying for employers' interests on workers' compensation issues and been involved in drafting and reviewing legislation on such matters. He has also lectured extensively concerning workers' compensation issues.

**JOHN GROUT, JR.** is the Workers' Compensation Judge for the Harahan District of the Office of Workers' Compensation. Grout received his B.S. in Psychology from Tulane University in 1958 and his J.D. in 1971. He has been a Workers' Compensation Judge for 16+ years. He has previously spoken for both LABI and LASIE functions. Grout is the Moot Court Judge at Tulane School of Law as well, as a Skills Course Instructor at Loyola School of Law. He also instructs orientation for Professionalism at Tulane and Loyola for both 1L and 3L. Grout is a retired Marine, former Scoutmaster and an Eagle Scout.

**H. GLENN GUIDRY, MS, LRC, CRC, CVS, CLCP** works closely with injured workers, employers, adjusters, physicians, attorneys, and other individuals to coordinate the rehabilitation process. His post-graduate studies have covered specialized topics that apply to vocational rehabilitation of all kinds such as: Brain Injuries (in adults and children) and Spinal Cord Injuries; Chronic Pain and Pain Management; Legislative Issues Effecting Vocational Rehabilitation with Local, Statewide, and National implications; Expert Witness Testimony; Theory and Ethics in Vocational Rehabilitation; just to name a few. Glenn has served as Board Member at Large for the Louisiana Association of Rehabilitation Professionals since 2005 and was recently elected as its President, but stepped down due to family concerns. After suffering a major injury while working in the oilfield industry and undergoing surgical interventions, Glenn attended college for the first time on the advice of his rehabilitation counselor. After completing a Master's degree in Rehabilitation Counselor Education from the University of Louisiana at Lafayette (then USL) and working in the field for several years, Glenn and his business partner Sy Arceneaux opened Rehabilitation & Vocational Consultants, L.L.C. in 1998. Glenn has over thirteen years of experience serving the public through vocational counseling and case management. Glenn has personal experience with Brain Injury in his family. Glenn is a Licensed Rehabilitation Counselor, Certified Rehabilitation Counselor, Certified Vocational Specialist and a Certified Life Care Planner.

**RICHARD HEBERT, M.D.** graduated from Louisiana State University School of Medicine in New Orleans. After a general practice residency at Charity Hospital in New Orleans & Lafayette, he joined the U.S. Army in internal medicine at the William Beaumont Army Medical Center in El Paso, Texas. In 1977, he became a cofounder of the Pulmonary Disease Clinic in Baton Rouge. At LUBA Workers' Comp, Dr. Hebert helps ensure that proper medical treatments are being provided to patients so they have the best opportunity to recover and return to work. He also reviews treatment and charges from hospitals and physicians to ensure appropriateness.

**M. ALAN HINTON, M.D.** received his Bachelor of Science in Chemical Engineering from McNeese State University in 1984. He obtained his Medical Doctorate from Louisiana State University School of Medicine in 1989. He completed his residency in Orthopaedic Surgery at the Louisiana State University School of Medicine in 1994. He also completed a fellowship in Sports Medicine at the University of Pennsylvania. Dr. Hinton is currently in private practice and takes staff appointments at Lake Charles Memorial Hospital, St. Patrick's Hospital, Columbia Women and Children's Hospital, Surgicare of Lake Charles and West Cal-Cam Hospital. He is a member of Calcasieu Parish Medical Society which he served as President, Louisiana Orthopaedic Association and Louisiana State Medical Society. He is board certified under the American Board of Orthopaedic Surgery. Dr. Hinton is the author of numerous scientific publications and lectures.

**KATHY KIESTLER, CWCP** is the Safety, Health & Security manager for PPG Industries in Lake Charles. She obtained a BA in Biological Science and MS in Industrial Hygiene from Southern Illinois University. She is a Certified Safety Professional and Certified Industrial Hygienist and has worked in the safety field for 30 years. Kathy has been with PPG since 2006. Prior to that she held various safety /IH /Quality positions with Lyondell. One of her top priorities as health and safety manager was to encourage reporting of injuries and near misses to prevent reoccurrence.

**LINDSEY KITTRELL** started her Medicare career with Trailblazer Health Enterprises, a Medicare contractor in Denison, Texas. She began her career processing Medicare Secondary Payer cases. She completed her career at Trailblazer as supervisor of the Medicare Secondary Payer recovery department. Lindsey has been with the Centers for Medicare & Medicaid Services since 2004 and now serves as a Health Insurance Specialist for the Medicare Secondary Payer Program in the Dallas Regional Office. She is the primary contact for all Workers' Compensation Cases within Region VI.

**ALAN MCCLAIN** has been the Chief Executive Officer for the Arkansas Workers' Compensation Commission since January 15, 2005. In this role he oversees the daily operations of the agency's 12 divisions. He is a native of Monticello, AR and received his Bachelor of Arts degree from Hendrix College in Conway Arkansas, and his Masters of Public Administration from the University of Arkansas at Little Rock. He has worked in the field of workers' compensation in Arkansas since 1987, previously serving as the Self-Insurance Director for the Commission. Before then he supervised the claims staff of the Public Employee Claims Division of the Arkansas Insurance Department and also worked in the Claims Management Services Division of Sedgwick James of Arkansas. He currently serves as vice-president International Association of Accident Boards & Commissions also a member of the Executive Committee of the Southern Association of Workers' Compensation Administrators, and has served on the boards of the Arkansas Self Insurers' Guaranty Fund and the Arkansas Common Self-Insurers' Guaranty Fund. He has also been involved with the board activities of the Self-Insurance Guaranty Funds of America, and has previously served on the teaching faculty of the IAABC Workers' Compensation College where he has taught courses on claims administration and self-insurance.

**J. MICHAEL MCDONALD** serves as Judge, Court of Appeal, First Circuit since 2003. Judge McDonald previously served as Judge in the 19<sup>th</sup> Judicial District Court from 1986-2002. He received his Bachelor of Arts from Louisiana State University in 1968 and his Juris Doctorate from Louisiana State University Law School in 1976. He served active duty in the United States Navy from 1969-1972 and reserve from 1972 -1999. He retired from the United States Navy as Captain in the Naval Reserve Intelligence Program. McDonald has thirteen years experience in the Criminal Justice System (1976-1989). He was Assistant District Attorney from 1977-1982. He was also Chief Assistant, District Attorney of the Narcotics division from 1980-1982 then a Private Attorney with D'Amico, Curet and Dampf from 1982-1986. He is an Ad Hoc Judge for the Baton Rouge City Court. McDonald is a member of the American, Louisiana and Baton Rouge Bar Association and the Louisiana Bar Association House of Delegates. He is an instructor in Criminal Law and Procedure for the LSU Paralegal Program. He is admitted to practice in U.S. Supreme Court, all Louisiana Federal and State Courts and U.S. Court of Military Appeals.

**SHARON MORROW** is the Workers' Compensation Judge for the Lafayette District of the Office of Workers' Compensation. After obtaining her undergraduate degree from Louisiana State University, she attended the Paul M. Hebert School of Law at LSU, graduating in 1985. She clerked for Judge Henry Yelverton of the Third Circuit Court of Appeal then was in private practice with the Stockwell, Sievert lawfirm. She joined the Office of Workers' Compensation as the Western Division Judge in Lake Charles in 1993. She became the District Judge of the Lafayette Office in 2000. Judge Morrow is a member of the Southwest Louisiana Bar Association, St. Landry Parish Bar Association, and Lafayette Parish Bar Association. She is a former member of the Louisiana State Bar Association's Board of Governors and has served on the Louisiana Bar Journal's Editorial Advisory Board. She has served on the Board of Directors of various community agencies and volunteer organizations including the Boy Scouts of America, Family and Youth Counseling Agency, and the Junior League. She is married to Stephen Morrow and they are the parents of one son, Sean. She is the step-mother of William and Allison. They are members of Epiphany Episcopal Church in Opelousas.

**TROY J. PREVOT, PA-C** is the Manager of LUBA Care, a division of LUBA Workers' Comp Corporation. When he was an undergraduate at Louisiana State University, majoring in health science with an emphasis in sports medicine, Troy worked as a student athletic trainer. He has carried that love of athletics into his career as a physician assistant, first working with teams at the University of Florida and with a sports medicine center in Baton Rouge, LA. After graduating from LSU in 1985, Troy entered the Physician Assistant Program at Wake Forest before returning to Baton Rouge to work for eight physicians at the Orthopaedic and Sports Medicine Center. In 1997, he helped found Comprehensive Occupational Resources (CORE), an occupational medicine practice. In 2005, Troy left the company to get an MBA at LSU and to head up a division of LUBA Workers'Comp called LUBA Care, which is a resource for providers that take care of workers' comp patients.

**DAVID RICHARD** is President of FARA Business Services and serves as VP of Information Technology for the group of companies at F. A. Richard & Associates (FARA). In these roles, David is responsible for formulating strategies and managing development of insurance oriented web applications that compliment the services offered by his organization or stand alone in the software as a service business model. He has worked at FARA for the last 20 years and helped the company earn a U.S. patent. He has been a guest speaker at several conferences on topics including software as a service, disaster recovery, and risk analytics.

**MARK L. RILEY, CWCP** is a partner in the Onebane Law Firm and has been a member of the firm since 1980. He is Onebane's expert in workers' compensation issues and focuses his practice exclusively on workers' compensation. Mr. Riley has been recognized by the Louisiana Association of Self Insured Employers as a Certified Workers' Compensation Professional. He has successfully represented management in the workers' compensation arena since 1983. He has lectured on workers' compensation for the Louisiana State Bar Association, the University of Louisiana at Lafayette, Loyola University, and before numerous business and professional groups including the National Business Institute, Lorman Enterprises, PRIMA, LABI, LASIE, and numerous claims organizations and private companies. He is also a member of the LASIE Advisory Council and works with the

legislative and education committees of LASIE. Born in Lafayette, Louisiana, Mr. Riley was admitted to the bar in 1980. He received his B.A. and J.D. from Louisiana State University, Phi Delta Phi, Order of the Coif. Mr. Riley is a member of the Lafayette Parish, Louisiana State, and American Bar as a service, disaster recovery, and risk analytics. Associations (member, Workers' Compensation Committee). He is also a member of the Louisiana Association of Defense Counsel, Defense Research Institute Lafayette Parish Bar Association, Louisiana State Bar Association and American Bar Association. Riley is also the author of Workers' Compensation in Louisiana – A Practical Look.

**JEAN ROBÉRT** is an Owner of Risk Management Services, L.L.C., (RMS) providing workers' compensation third party administrative services to independent self insured employers and group self insurance funds since 1994. Jean has more than 21 years experience working with Workers' Compensation self insurance programs. He is involved in all aspects of managing Self Insured programs to include Underwriting, Marketing, Claims Administration, Loss Prevention, and coordinating rate filings with the Louisiana Department of Insurance and the Department of Labor. Jean also acts as the liaison between Risk Management Services and the program's administrator and the Board of Trustees. Jean specializes in helping to transition employers to self-insured status and in creating new group self-insurance programs. Prior to starting RMS, Jean worked for another 3rd party administrator from 1988 – 1994. He was promoted to Regional Marketing Director in 1992 and was responsible for marketing, underwriting and sales for five self insurance funds in a three-state area, including the program sponsored by the Louisiana Nursing Home Association which began in 1989. Today, RMS' Louisiana clients include a number of self insured employers as well as the Louisiana Health Care Self Insurance Fund and the Louisiana Automobile Dealers Association Self-Insurers' Trust Fund. Jean is active in helping to shape Louisiana Workers' Compensation legislation and serves on various LASIE committees and has been involved in LASIE since its inception in 1991.

**DENNIS R. STEVENS** was born in Columbus, Ohio on August 26, 1955. Stevens was admitted to the Louisiana bar in 1980. Stevens was a graduate of the University of Southwestern Louisiana in 1976 where he received his B.A. He obtained his legal education from Louisiana State University. In 1980 he received his J.D. Stevens is a member of the Louisiana State (House of Delegates) and American Bar Associations, Louisiana Association of Defense Counsel and Defense Research Institute, Inc. (U.S. Air Force, 1973-74).

**DAN SULZNER** has spent the last sixteen years working in safety and loss prevention. He has worked in loss prevention for St. Paul Fire and Marine, Fireman's Fund, and Midwest Employers Casualty Company. He has worked as a Safety Director for General Motors and in the brokerage industry as a loss control consultant for Aon Risk Services. Our speaker has a Bachelors degree in Finance and a Masters degree in Industrial Safety. He has earned the following designations: Certified Safety Professional, Certified Risk Manager, Associate in Risk Management and the Occupational Health and Safety Technician. He currently spends the majority of his work time developing and giving presentations both over the Web and at conferences. He educates clients as to MECC's loss prevention services including the following: develop effective and meaningful loss prevention best practice presentations and present to clients via web seminar; participate in, and facilitate, best practice round tables; assess client's loss prevention programs and provide recommendations for enhancements; and encourage and guide clients to routinely use our consultative and internet-based loss prevention services including Safety Cornerstones, Safety Trainer and ResearchLink to help them operate their workers' compensation programs at best practice standards. He also serves as loss prevention consultant to internal staff, clients and brokers, and OSHA advisor.

**DOUG SWIFT, MD** is currently the Co-medical director of the East Jefferson General Hospital Occupational Medicine Clinics. His clinical practice is devoted to the evaluation and treatment of occupational and environmental illnesses and injuries, a field in which he has over 20 years of experience. Dr Swift is a Clinical Associate Professor of Medicine in the Dept of Medicine at Tulane's School of Medicine, and an Associate Professor.

**JUDGE ULYSSES GENE THIBODEAUX**, a graduate of Dartmouth College and Tulane Law School, where he was an Earl Warren Scholar, is the Chief Judge of the Third Circuit Court of Appeal. He is also the President of The National Council of Chief Judges, an organization consisting of chief judges of the intermediate appellate courts in the United States and its territories, and is the Chairman of The Conference of Appellate Court Judges in Louisiana. He practiced law for seventeen years in New York City and Lake Charles before his election to the Third Circuit in 1992. Judge Thibodeaux chaired The Task Force on Judicial Independence and co-chaired the Louisiana Supreme Court Task Force on Racial and Ethnic Fairness in the Courts. He is active on the following Louisiana State Bar Association committees: Continuing Legal Education; Summer School CLE Sub-Committee; Bench Bar; and, Committee to Revitalize the Annual Meeting & Summer School. He is further active as a member of the Minority Involvement, Appellate Practices, and Francophone sections of the LSBA.

**BARBARA TURNER, AIC** is the Workers' Compensation Manager for Winn-Dixie Stores, Inc. based out of Jacksonville, Florida. Winn-Dixie employees over 5,000 Louisianans throughout the state. Ms. Turner has over thirty years in the claims administration field. She held the positions of Adjuster, WC Claims Supervisor and Field Litigation Specialist at Continental Insurance Company/Continental Loss Adjusting Services. For the past fourteen years, she has been the Claims Administrator for workers' compensation and general liability and currently manages workers' compensation operations nationwide. Ms. Turner is a graduate of the University of Florida with a degree in Secondary Education.

**SANDRA R. WEITZ, MD** is a Board Certified Anesthesiologist with an added certification in Pain Management, Dr. Weitz serves as the Medical Director at Comprehensive Pain Management. Though located in Baton Rouge, she serves patients from all over Louisiana and the surrounding states. A native of New York, Dr. Weitz graduated from Boston University School of Medicine before completing her internship and residency at University of California, San Francisco. She was the Director of the Pain Service at the University of California, San Francisco until 1997 when she moved to Louisiana. Dr. Weitz served as Medical Director at Our Lady of the Lake Pain Management Program until 2002. She opened her own practice, Comprehensive Pain Management, in 2002. Dr. Weitz is well respected in the medical community as well as in the Worker's Compensation arena. Her practice focuses on the patient's functional restoration utilizing a multidisciplinary approach. Dr. Weitz is often asked to serve as a second opinion evaluator and independent medical examiner; she is sensitive to the nuances of Worker's Compensation and the legal issues. She understands the importance of objectivity, communication, and goal oriented treatment while striving to help her patients reach their maximum potential.

**MARK WILHELM** is President and Chief Underwriting Officer of Safety National and serves on the company's Board of Directors. He joined Safety National in 1977 when the company had approximately 20 employees and \$11 million in assets, and has led its underwriting operations since 1985. Safety National is now a leading workers' compensation insurance provider with \$1.9 billion in assets and more than 240 full-time employees. Mr. Wilhelm is a regular speaker and panelist at industry conferences regarding self-insurance, workers' compensation and other topics. In April, he conducted a live Webcast presentation from the RIMS Annual Conference in Orlando on the state of the insurance industry and Safety National's continued growth. Mr. Wilhelm holds a BS in Accounting from the University of Missouri – St. Louis and an MBA in Finance from St. Louis University. Safety National (A.M. Best Rating "A" (Excellent), Financial Size Category X) is a versatile alternative market insurance provider that offers a broad range of alternative risk funding products through independent insurance agents and brokers. Founded in 1942, Safety National is the leading provider of excess workers' compensation coverage to self-insured employers and groups nationwide and has provided that type of coverage longer than any other company in the U.S. Safety National is a wholly owned subsidiary of Delphi Financial Group, Inc. (NYSE: DFG), a \$6 billion insurance holding company.